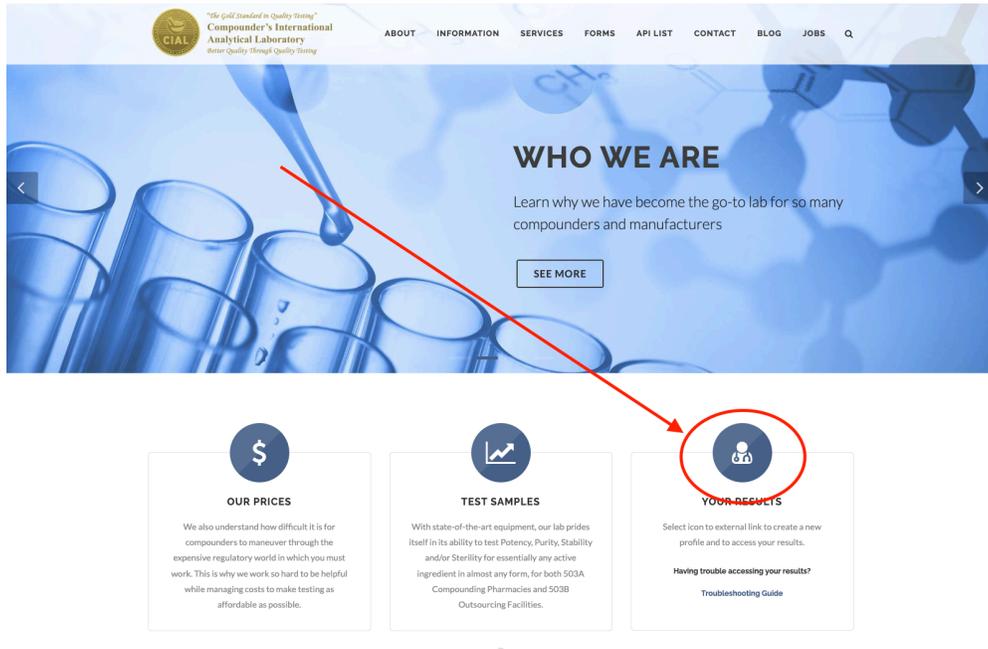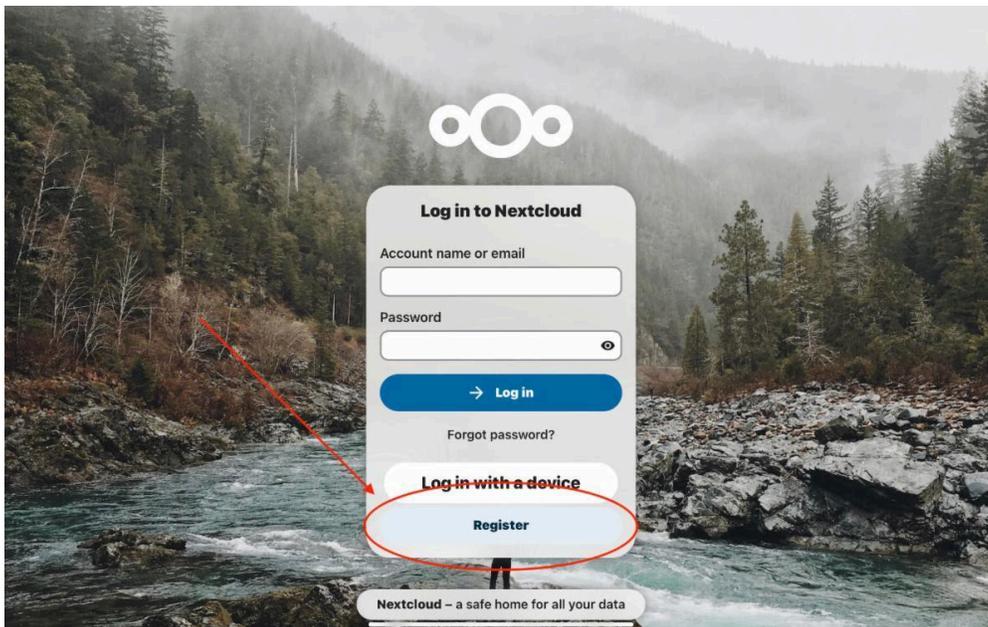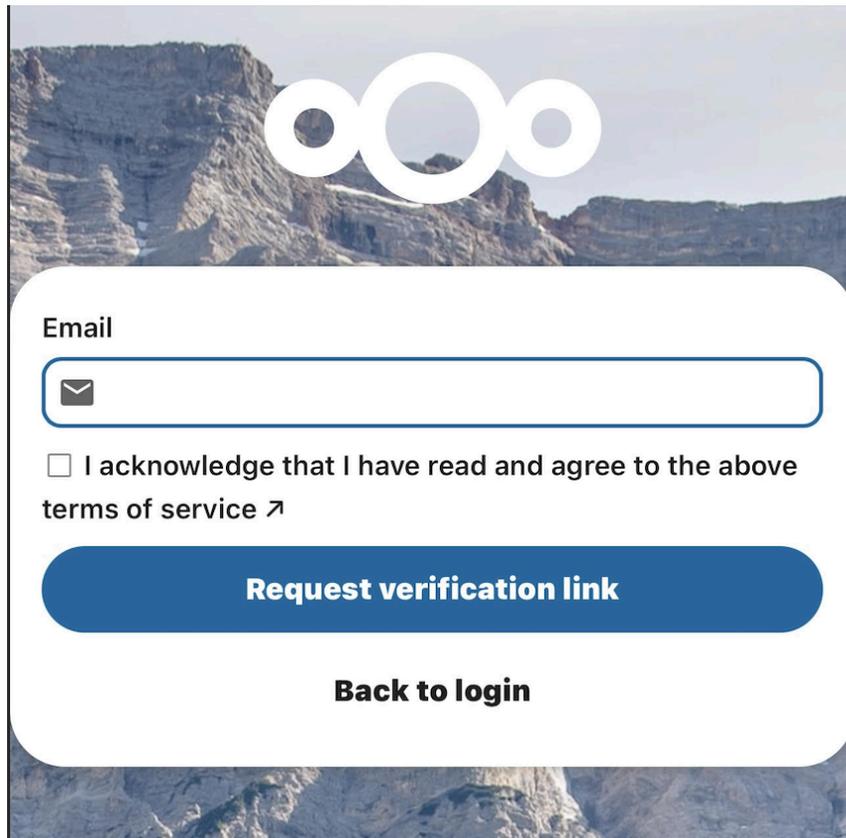# CIAL | Reports Website

1. Open our main [webpage](#). Select "*Your Results*".

2. A secondary window will appear where you can create your username and password. Please click the "*Register*" button.

3. A third window will appear where you need to accept the Terms of Service and verify your email address.

4. You will receive an email from iforgot@compounderlab.com with a verification code*. Please follow the verification steps.
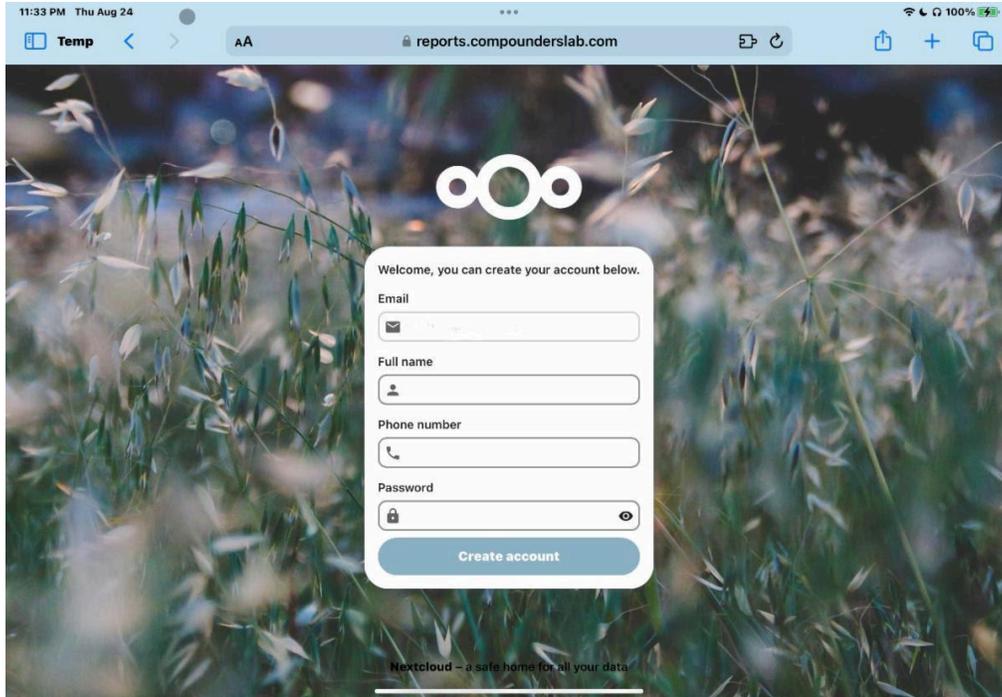
    * Please check your spam folder and confirm with your organization's IT Department that this email address is on the approved list of senders.

    Allow 10-15 minutes for the verification email to arrive.

5. After verification, you will be directed to the account creation page. Please fill in all fields. Passwords must meet the following criteria:

    - Minimum of 10 alphanumeric characters (no special characters)

6. You will then be directed to the "*Approval Required*" screen.

7. Your account has been set up successfully!

   * Once the CIAL Team has approved your Data Authorization, you will receive an approval email and gain access to your organization's reports.

Please visit our website for our most current forms (Sample Submission, Price List, Rush Request, etc).

Please feel free to reach out to our team if you have any questions by emailing us at lab@compounderslab.com or calling 800-788-9922.

   * Accounts are approved upon receipt of a Data Authorization Form